The purpose of using a VPN connection is to enable yourself to access certain IT services at Aarhus University, that would otherwise not be available from outside of the network at campus.

If you experience difficulties with login on the website at https://remote.au.dk it might be because your user account has not been granted the proper VPN access rights. Contact your local IT support to resolve the issue. Contact information is available at http://au.dk/it.

The IT support can offer assistance with the Aarhus University VPN on the following operating systems:
- Windows 7 & 8
- Mac OS X
- iPad & iPhone
- Android tablet og phone

A guide for setting up VPN on each operating system is available.

Open **AppStore** and search for **Cisco AnyConnect**.
Tap **Free** and enter your iTunes password to install.

Open **AnyConnect** from your home screen when the installation is complete.

First time you start **Cisco AnyConnect Secure Mobility Client** you will be asked to allow the Application to take control of your device’s VPN settings. Answer **Yes** to make VPN connections possible.
Tap Add VPN Connection at the bottom of the overview. Enter a Description of your own choice. Server Address depends on your primary department association:

- **Business and Social Sciences**: remote.au.dk/bss
- **Arts**: remote.au.dk/arts
- **Health**: remote.au.dk/he
- **Science and Technology**: remote.au.dk/st
- **Fælledesadministrationen**: remote.au.dk/fa

Username is au<AUID>@uni.au.dk

Password is the same as for mit.au.dk.

Tap Connect in the top right corner to connect.

In the AnyConnect Secure Mobility Client overview Status will tell you if your device is Connected or Disconnected. Toggle ON/OFF to disconnect and reconnect.
Advanced Multimedia Group is a division under AU IT supported by student assistants. Our primary objective is to convey knowledge to relevant user groups through manuals, courses and workshops.

Our course activities are mainly focused on MS Office, Adobe CS and CMS. Furthermore we engage in e-learning activities and auditive and visual communication of lectures and classes. AMG handles video assignments based on the recording, editing and distribution of lectures and we carry out a varied range of ad hoc assignments requested by employees.

In addition, AMG offers solutions regarding web development and we support students’ and employees’ daily use of typo3.

Analytics Group, a division comprised of student assistants under AU IT, primarily offers support to researchers and employees.

Our field of competence is varied and covers questionnaire surveys, analyses and processing of collected data etc. AG also offers teaching assistance in a number of analytical resources such as SAS, SPSS and Excel by hosting courses organised by our student assistants. These courses are often an integrated part of the students’ learning process regarding their specific academic area which ensures the coherence between these courses and the students’ actual educational requirements.

In this respect, AG represents the main support division in matters of analytical software.

PLEASE ADDRESS QUESTIONS OR COMMENTS REGARDING THE CONTENTS OF THIS GUIDE TO
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