# PAY AGREEMENT FOR CLEANERS (THE FEDERATION OF EMPLOYEES IN THE SERVICE TRADE (SERVICEFORBUNDET))

## 1. Persons covered

The pay agreement covers cleaners employed with Aarhus University in accordance with the circular on the trade union agreement for state-employed cleaners etc.

## 2. Framework and purpose

The framework for the pay agreement is Aarhus University’s staff policy adopted at a Main Liaison Committee (HSU)/Main Occupational Health and Safety Committee (HAMU) meeting on 12 May 2016. The pay agreement is a tool for realising the objectives of Aarhus University’s staff policy.

As set out in the staff policy, Aarhus University’s goals are:

- to ensure that each employee’s pay reflects his or her function, level of responsibility, efforts and relevant competencies
- to ensure that pay negotiations at Aarhus University take place in a fair and transparent manner.

## 3. Pay system

The pay agreement is based on the base pay system outlined in the trade union agreement.

Aarhus University and the union representatives of the Federation of Employees in the Service Trade have noted the intention of the parties to the collective agreement that the base salaries be supplemented with the introduction of local supplements. Through the introduction of local supplements, the pay instrument can be used strategically to ensure that each employee’s pay to a higher degree reflects his or her special qualifications, functions and results achieved in relation to the institution’s objectives.

- Supplements may be awarded as supplements for qualifications or as supplements for responsibilities.
- Supplements are stated in basic amounts (31 March 2012 level) and are awarded as permanent or temporary supplements.
- Supplements are adjusted in relation to the employee’s employment rate.
- One-off bonuses may be awarded for extraordinary work efforts.

Individual agreements concerning supplements for employees are concluded between the university...
director, or the dean, and the union representatives of the Federation of Employees in the Service Trade at Aarhus University. The university director, or the dean, may have delegated this authority.

The right to negotiate and the right to conclude pay agreements may not be delegated to an organisational level below that of head of department (Aarhus BSS, HE and ST)/head of school (Arts)/deputy director. Heads of departments/heads of schools/deputy directors may request the assistance of lower-level managers in connection with the negotiations, but the right to negotiate and the right to conclude pay agreements may not be delegated any further. However, subject to agreement between management and employee representatives, the authority to negotiate may be delegated to a lower level.

4. General information on supplements and one-off bonuses

Supplements consist of a minimum amount of DKK 7,000 per year (31 March 2012 level).

- Permanent and temporary supplements are pensionable.
- Supplements are adjusted in line with the general pay increases agreed through central collective bargaining or implemented in the pay adjustment scheme.
- Supplements for responsibilities are temporary, as they are paid only for as long as the relevant responsibilities are undertaken.
- One-off bonuses consist of a minimum amount of DKK 10,000 (current level) and are generally non-pensionable.

**Supplement for assistant supervisors:**
Assistant supervisors are paid a pensionable supplement for responsibilities of DKK 40,000 (31 March 2012 level). The supplement is paid in respect of all working hours; supervisory hours as well as hours of manual work. The supplement is paid for as long as the responsibilities are undertaken and are reduced in connection with part-time employment.

**Supplement for new employees with experience:**
A newly appointed cleaner may be awarded a pensionable supplement for qualifications of DKK 7,000 per year (31 March 2012 level) when the cleaner’s work experience (min. seven years) is deemed to be relevant for performing the work.

An additional supplement for qualifications may be negotiated upon the employment of new employees and in connection with subsequent pay negotiations based on the minimum amount of DKK 7,000 per year (31 March 2012 level).

5. Pay level
Aarhus University’s goal is to offer attractive terms of employment and to support a good work environment through the fair allocation of payroll funds.

Aarhus University wishes to promote employee motivation and well-being among other things by ensuring that the individual employee’s pay, function, level of responsibility and effort are commensurate. Special emphasis is placed on equal treatment. As a general rule, employees with comparable functions and qualifications etc. must be able to attain the same pay level, regardless of their organisational placement and the source of the payroll funds.

Payroll funds may be used to attract and retain particularly qualified employees. The parties agree that advancement to a higher pay group takes place based on a specific assessment. In connection with advancement to a higher pay group, the future pay structure is based on negotiations between management and the union representative.

6. New employees

When recruiting salaried staff, the local union representative for the relevant area is involved in the negotiation of pay.

The negotiation of pay level and any supplements in connection with recruitment takes place between the relevant local union representative and the head of department/head of school/deputy director assisted by HR.

Prior to the negotiations, the union representative and the manager, assisted by HR, assess the employee’s competencies, pay level and recruitment situation.

Once management has approved a recommendation regarding an appointment and has offered the position to the recommended candidate, management – via HR – contacts the local union representative to arrange the negotiation of the candidate’s pay in due course. The local union representative contacts the applicant about the pay negotiations. The pay negotiations are based on the pay level for the relevant job category.

Any agreement concerning supplement(s) must be documented and forms the basis of the final contract of employment with Aarhus University. As far as possible, the terms of pay applying to the employment should be agreed prior to the commencement of the employment.

7. Negotiation procedure

The annual pay negotiations for employees under the new pay systems are organised and carried out as a single process in the first six months of the year. Supplements are agreed with effect from 1 April of the
pay negotiation year. Supplements for responsibilities may, however, be agreed from another effective date, but no earlier than from the commencement of the function. As far as possible, the annual pay negotiations should be concluded by the end of June.

With the assistance of HR, the local negotiating parties are responsible for organising the pay negotiations within this time frame and in a way that ensures a constructive negotiation culture with focus on the discussion of pay, performance and competencies.

The managers agree with the union representatives or the local liaison committees (LSU) how the conclusion of the pay negotiations and the overall results of the negotiations should be communicated to the individual employees having applied for a pay increase as well as to the entire unit.

Information about the results of the negotiations is provided immediately after the conclusion of the pay negotiations.

In addition, proposals for extraordinary payments or increased supplements for employees may be made at any time by both management and the union representative. The aim is for the consideration of such proposals to take no longer than one month.

Reference is made to Guidelines for the pay negotiation process at Aarhus University.

8. Contracting parties

The pay agreement enters into force on 1 February 2017 and replaces all previous pay agreements at Aarhus University as a whole for cleaners (the Federation of Employees in the Service Trade).

The pay agreement may be terminated subject to three months’ notice; however, by 31 March 2018 at the earliest. Any amendments are subject to agreement by the parties.


Birgit Roesen
Head of Employment Law

Kjeld M. Søndergaard
Union representative of the Federation of Employees in the Service Trade

9. Rules
• Circular on the trade union agreement for state-employed cleaners etc. (Cirkulære om organisationsaftale for sanitører i staten mv.); the Agency for the Modernisation of Public Administration's circular no. 053-11.