Payments to your AU credit card
Did you withdraw too much cash when travelling? Or did you use your credit card for private use by mistake? Or does your claim form show that you owe AU money? If so, you can put the money back on your card or pay it into AU’s bank account.

This is what you do:

You pay the amount owed (in foreign currencies as well as Danish kroner) into the AU bank account indicated below:

Reg. no.: 4387  
Account no.: 11280234

It is very important that you state your AU ID and AURUS document number as a reference for your payment, as Rejsegruppen (the travel team) will subsequently finalise the settlement of your claim.

Cash withdrawals
With your Eurocard from SEB Kort, you can withdraw cash abroad. You can withdraw up to DKK 2,000 abroad, including at the international airports in Denmark immediately prior to departure. Read AU's rules on the use of credit cards. It is not permitted to make cash withdrawals in Denmark.

Surplus foreign currency
According to the Danish state’s agreement with SEB Kort, you may return your surplus foreign currency at the following two Danske Bank branches:
• Copenhagen Airport
• Exchange*m at Billund Airport.

Do you have any questions about the rules concerning repayment?
You are welcome to call the accounts hotline on tel.: +45 8715 0515, or send an email to: rejser@adm.au.dk. Please note that the cash desk at Fuglesangs Allé 26 does not accept surplus currency or surplus cash amounts.