

Emergency cash

If you lose your credit card, you must immediately call Eurocard on tel. (+45) 36 73 74 50, so that they can block your card and order a new one for you.

If you lose your credit card abroad, Eurocard can help you with a payment guarantee, emergency cash:

- Eurocard can issue a payment guarantee via fax to the location (for example to a hotel)
- Eurocard can help you with emergency cash within 48 hours (often earlier than that)

Eurocard charges the following fees for the above services:

- Replacement card: DKK 150
- Express fee: DKK 250
- Sending cards abroad by courier: DKK 200
- Emergency cash within 48 hours: DKK 500