

This is a guide on how to get an overview of your cases by creating a list (a saved search).

Phase	Instructions	Navigation
Commence search	Click New Search , then click Case . Optionally, choose a case category to search within (the arrow next to Case).	New search - Case
Define search	Case Handler: Specify the case handler whose cases you wish to see on a list. If you wish to have a list of your own cases, write your own name here.	Case handler
	State: Do not fill, if you want to see all your cases, included the closed ones. Alternatively, you can choose to see only new cases by selecting <i>NY</i> , <i>New</i> or only cases in process by selecting <i>UB</i> , <i>Being processed</i> . To see archived cases only, select <i>ARK</i> , <i>Archived</i> . You can also choose multiple states.	Case group
	Case group: If you want your search to include specific case groups only, specify these in Case group or Information. Finish by clicking Search.	P Search
Save	Click Save , give the list a name and click Save again.	Save

Tip:

If you want to save the list on your dashboard – use the guide Personalise dashboard.