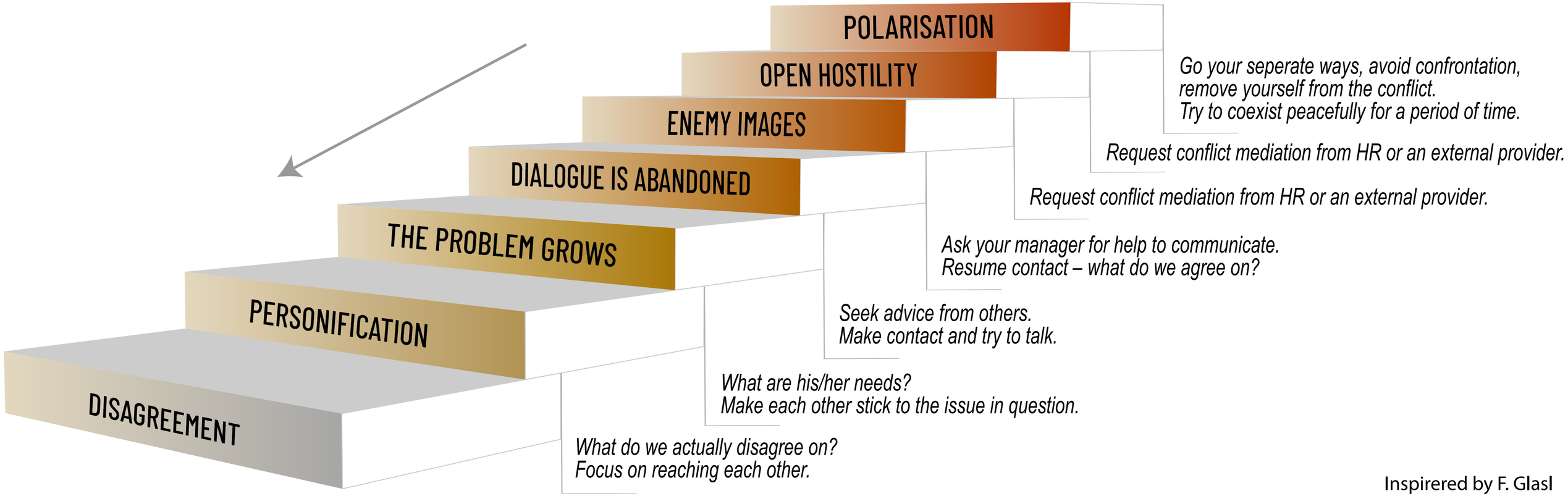
POLARISATION
OPEN HOSTILITY
ENEMY IMAGES
DIALOGUE IS ABANDONED
THE PROBLEM GROWS
PERSONIFICATION
DISAGREEMENT
Go your seperate ways, avoid confrontation, remove yourself from the conflict. Try to coexist peacefully for a period of time.
Request conflict mediation from HR or an external provider.
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Ask your manager for help to communicate. Resume contact – what do we agree on?
Seek advice from others. Make contact and try to talk.
What are his/her needs? Make each other stick to the issue in question.
What do we actually disagree on? Focus on reaching each other.
Inspirered by F. Glasl