

Emergency cash and emergency credit cards

If you lose your credit card, call Eurocard immediately on tel. (+ 45) 36 73 74 50, so that they can block your credit card and order you a new card.

If you lose your credit card abroad, Eurocard can help with payment guarantees, emergency cash or emergency cards:

- Via fax, Eurocard can issue a payment guarantee to wherever you are (for example, a hotel)
- Eurocard can help you with emergency cash within 48 hours (often faster)
- Eurocard can issue an emergency card and send it to any address requested within 48 hours. The emergency card is a neutral Eurocard with temporary validity and no PIN code.

Eurocard will charge the following fees for the above services:

- Replacement card DKK 150
- Express fee DKK 250
- Forwarding a card abroad with courier DKK 200
- Emergency card within 48 hours DKK 500
- Emergency cash within 48 hours DKK 500