



Guidelines for "Clearing caches"

The clearing of caches only results in clearing caches for the particular browser. This document is a guideline on how to clear caches for the most used browsers: Firefox, Chrome, Internet Explorer 11 and Safari.

Firefox

- Click on the icon  in the top-right corner and press **Settings** in the dropdown menu.
- Choose **Privacy & security** in the menu on the left side.
- Under the section **Cookies and Site Data** click on the button **Clear data**.
- Check the boxes **Cached Web Content** and click on **Clear**.
- The cache has now been cleared. Restart the browser.


Chrome

- Click on the icon  in the top-right corner, choose **More Tools** and **Clear browsing data**.
- Choose the time range **All time** by using the dropdown-menu.
- Choose the check marks for **Browsing history** and **Cached images and files**.
- Press on the button **Clear data**.
- The cache has now been cleared. Restart the browser.

Safari

- Go to the top of the Safari-menubar and select the tab **Develop**. If the tab is not there follow these instructions:
 - Select the first item "Safari" in the main menu and from the drop-down the item "Preferences..."
 - A popup opens. Click on the tab "Advanced".
 - Check the option "Show Develop menu in menu bar" at the bottom. Now you should see a new menu item in the main menu named "Develop". Select the tab **Develop**.
- Click on the line **Empty Caches**.
- The caches has now been cleared.
- Shut Safari down and start the browser again.

Microsoft Edge

- Click on the icon , choose **Settings**, choose **Privacy, search and services** and choose **Choose what to clear** under **Clear browsing data**.
- Choose the time range **All time** by using the dropdown-menu.
- Check the boxes **Browsing History** and **Cached images and files**
- Click on the button **Clear now**.
- The cache has now been cleared. Restart the browser.